RECIPIENT ELIGIBILITY WEB-BASED TUTORIAL

Customized, interactive training – available on demand!

The Medi-Cal Web site Education and Outreach page includes links to a variety of training resources, including:

Web-based tutorials

Information about live, instructor-led training
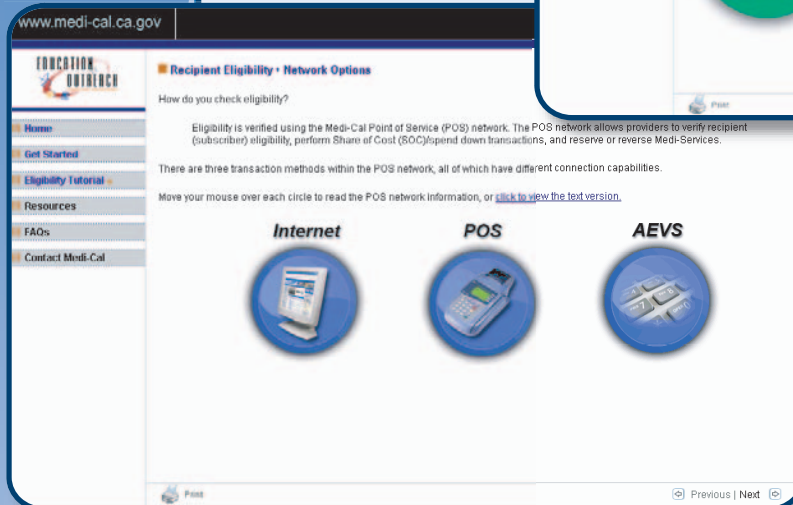
Technical Assistance Webcasts

AND MORE!

A new Web-based tutorial is now available with step-by-step instructions on how to verify recipient eligibility through the Point of Service (POS) network. This interactive tutorial is available 24 hours a day, 7 days a week.

Topics covered include:
- Overview of recipient eligibility
- Benefits Identification Card (BIC) components
- Point of Service (POS) Network and Transactions
- Eligibility response components

Learn all about recipient eligibility, including what determines it and why and how often it's verified.

This tutorial covers all three transaction methods of the POS network and the different capabilities of each:

- Internet transactions
- POS devices
- Automated Eligibility Verification System (AEVS)

To access this and other valuable training resources, visit the Medi-Cal home page at www.medi-cal.ca.gov and click the "Education and Outreach" link.

24/7 training at your fingertips – www.medi-cal.ca.gov